

Christine Deputy

PROFESSIONAL PROFILE

"Communication. It's the first thing we really learn in life. Funny thing is, once we grow up, learn our words and really start talking, the harder it becomes to know what to say. Or how to ask for what we really need." ~ Meredith Grey, "Grey's Anatomy"

It has been said that during college people either lose themselves or they find themselves. During my academic journey, I learned wireless communication theories can be applied to several subject matters. It has also been said that those who work in telecommunication can be the worst at communication. I have learned through college that part of effective communication is learning not just how to say something, but what and when, as well. I believe that my 15 years as a wireless network engineer complimented my education experience in ways that helped me understand how to communicate by leading with questions to gain understanding into what people really need.

MISSION

A life-long learner committed to delivering productivity through adaptability, accountability, and initiative for effective organization contribution.

QUALITIES AND STRENGTHS

As a rigorous student, I thrive in environments with constant change. They encourage me to learn new things. I have a knack for taking existing platforms and applications and using code to integrate them to help unify cross functional group information exchange.

- Successfully implemented several projects in my role as a Wireless Network Engineer, using code to simplify processes so teams could complete their roles successfully. Exhibited the ability to lead several teams to success with project managers in Enhanced 911 (E911), software and hardware integration goals.
- Flexible with contributing to organizations remotely and with mobility due to years of experience in mobile network engineering but also extremely comfortable with on-site team environments.
- Achieved passing the MTA SQL Database Fundamentals certification after receiving my Database Management Associates Degree.
- Talented with using advanced Microsoft Office applications for creative and innovative solutions.
- Effectively completed syllabus requirements to learn SQL Server Management Studio (SSMS), Reporting Services (SSRS), Analysis Services (SSAS).
- Effortlessly learned Microsoft Visual Studio with SQL Server Management Studio (SSMS), Reporting Services (SSRS), Analysis Services (SSAS)
- Accomplished the goal to learn about SQL stored procedures, user defined functions, database management, backup and recovery.
- Attentive to mandated processes and procedures while being flexible with alternative solutions to accomplish project goals for implementation and integration.
- Independent, inquisitive, yet organization oriented.
- Efficiently designed and implemented GSuite (Google Suite) and SharePoint collaboration infrastructure methods for several small businesses startups and non-profits.
- Disaster recovery and redundancy vigilant.
- Zealous about documented lessons learned.
- Agile and competent with learning new technology and systems.
- Resourceful and conscientious with the belief that ambiguity is the opportunity for a challenge.



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Career Accomplishments

INFORMATION TECHNOLOGY SPECIALIST, STATE OF WASHINGTON DEPARTMENT OF ENTERPRISE SERVICES

Interpreted stakeholder needs to validate that it aligned with the Project Management team for the DirectSmile Digital Storefront end-product design and implementation using Adobe InDesign, HTML5, CSS, and JavaScript. Participated in the process of verifying the end user product usability against what was delivered to help the team meet the goal of an ideal customer experience.

Streamlined team communication processes by implementing Airtable, Trello, and Podio as interim solutions for the teams to communicate and collaborate with real-time information.

ASSOCIATE PROJECT MANAGER, WESTOWER COMMUNICATIONS

Researched, coordinated and implemented power redundancy needs for a large telecommunication fulfillment company to maintain business continuity efforts.

INTERNAL PROJECT MANAGEMENT/INSTALLATION TECHNICIAN, WIRELESSWERKS

Arranged, organized, configured and integrated wireless communication equipment during upgrades, installations, and the decommissioning of Global System for Mobile (GSM) and Universal Mobile Telecommunications System (UMTS) network nodes through command line interfaces (CLI) and graphical user interfaces (GUI) using various TL1 commands and various propriety mobile vendor programming languages. Additionally, responsible for coordinating team deployment while offering interim collaboration solutions using Google Apps and cloud solutions to solve project challenges.

FIELD SUPPORT ENGINEER, SONUS NETWORKS

Performed UNIX system administration and script functions to upgrade and integrate mobile wide area network (WAN) and local area network (LAN) equipment.

NETWORK ENGINEER, AT&T MOBILITY

Monitored, regulated, calibrated and analyzed network node trouble in the Wireless Network Control Center for national Nortel wireless mobile switches. Responsible for analyzing and coordinating with team members to streamline network outage processes, assisted outage management teams with critical information to help facilitate effective time to repair. Eventually transitioned to a higher-level functioning group to assist with higher level network operation goals to contribute to the organization need to overhaul Operations process and procedures in trouble resolution.

NOTE: For a visual timeline, please visit <http://vizualize.me/cdeputy>

EDUCATION

Pierce College—Database Administration Associates Degree

- Information gathering through unobtrusive methods
- Agile modeling and prototyping using various tools such as NinjaMock and Visio
- Created dataflow diagrams
- Generated process specifications and structured decisions
- Systems Analysis
- Determined the scope of the project



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- Created requirements documentation using existing documents
- Assessed organization needs and use case scenarios, modified and created diagrams such as PERT, onion, entity relationships and more
- SQL Database Management (MTA Certified)
- SSMS, SSRS, SSAS, T-SQL Queries, data normalization, data decomposition
- HTML, CSS, and Javascript
- Created a web based game based on user interface, logic, and structural requirements
- Managing Microsoft Windows Server 2012
- Network topology
- Active Directory Services
- Installation
- Data Communications and Networks
- Computer Installation
- Microsoft Office 365 Applications

“Chris worked on my team for a couple of years and in that time I found her to be very detail oriented and committed to her tasks and to the team she works on. In one project she was assigned she needed to reconfigure almost every site on the network during the nightshift to facilitate the communication path to the new equipment being installed at these sites. She took it upon herself to train a contractor working on site to do these reconfigurations with her (to help keep the project on track) and even paid a visit to a cell site to learn how to reconfigure the transport equipment that accommodate the new devices for the purposes of helping contractors working in the field. The project was completed on schedule, with minimal problems, and with all documentation 100% accurate thanks to her efforts.”

-Dave Fernandez, Technology Development and Special Projects at Ericsson

